



How to top-up the account

Customer Account Top-up operation (Fuel VNSS Portal)

1



The system alerts VNSS of credit level based on limit set

2



The customer is alerted and goes to the station for top-up

3



The customer gives LPD/cash/cheque to buy fuel credit

4



VNSS credit the customer with payment by inserting new payment info

5



The system prints out a physical receipt

6



The system sends SMS/email notification with their top-up amount and new account balance